# Bobbi L. Newman

bobbi.newman@gmail.com                                    www.librarianbyday.net

## PROFESSIONAL EXPERIENCE
**University of Iowa Libraries, Network of the National Library of Medicine, Region 6**
Senior Librarian June 2019 – present.
Expert Librarian July 2016 – May 2019

- Develop and lead innovative outreach and engagement strategies to foster connections with librarians within Region 6 and nationwide.
- Design and create education offerings, including webinars, symposia, classes, and unconferences, aligning content with members' needs and interests and meeting their professional development requirements.
- Cultivate collaborative partnerships with NNLM Regional Medical Libraries and Offices, actively participating in working groups, interest groups, training initiatives, symposia, and other projects.
- Lead efforts to identify and secure expert speakers for national webinars, offering our members valuable insights on pertinent topics.
- Serve in leadership positions on NNLM committees, curriculum, working, and interest groups.
- Provide leadership by mentoring NNLM staff and supervising and guiding student workers in their roles and responsibilities.
- Assist with writing reports and proposals.
- Represent the University Libraries in campus-wide and inter-institutional initiatives.

*Accomplishments*
- Proposed and led an ongoing initiative to write a monthly column for Public Libraries Online, an innovative, collaborative project to engage with a public library audience and increase awareness of NNLM and NLM services and resources.
- Designed and led the NNLM Book Discussion interest group, which brings together health professionals and library staff from all types of libraries to earn Continuing Education Credit and increase awareness and understanding of health issues individuals and communities face.
- Chair and project manager of the Health Misinformation Symposium, a free three-day virtual event in April 2023 with over 1,750 registrations and over 750 live attendees, highlighting speakers from populations historically underrepresented in their professions.
    - Led team of NNLM staff to set goals and objectives, implement, and execute the event.
    - Set event deadlines and monitor progress.
    - Managed budget.
    - Evaluated event outcomes, created recommendations, and wrote the final report.
- Proposed and led a project to hold a three-day virtual event for library staff focused on their health and well-being in March of 2021. BLOSSOM (Building Life-Long Opportunities for Strength, Self-Care, Outlook, Morale, and Mindfulness) with 6,000 registrants and over 3,000 live attendees.
    - Vetted, recruited, negotiated, and delivered an authentically diverse panel of library thought leaders as speakers.

- o Vetted, negotiated, and contracted a Virtual Event Architect to provide a virtual experience: registration, Zoom license, virtual conference space, and technical support.
  - o Led an NNLM team for event development and support.
  - o Developed marketing materials
  - o Managed the budget
  - o Designed an evaluation tool, assessed outcomes, and wrote the final report for the event.
- Planned and co-wrote a winning application and project manager for the competitive funding award from the National Library of Medicine, "Equipping Public Library staff with Quality Consumer Health Resources," designed to lead to the evaluation and revision of the NNLM educational offerings for a national public library audience.
  - o Collaborated with the Center for Evaluation and Assessment in the College of Education at the University of Iowa to develop and distribute pre- and post-surveys for cohorts designed to evaluate the format and content of the class.
  - o Liaison for collaboration with WebJunction, a nationally known online learning space for libraries, on best practices for teaching asynchronous online courses and maximizing the cohort experience.
  - o Partnered with an instructional designer to implement the format and layout changes as a result of the surveys and input from WebJunction
  - o Wrote new content for the class and rewrote the existing content.
  - o Managed the budget.
- Envisioned, proposed, and managed the NNLM collaboration with the Public Library Association (PLA) subaward, *Promoting Health Communities: A Health Information Initiative*, connecting PLA members with NNLM and our offerings and services. Key achievements included establishing a cross-regional PLA leadership group for health literacy initiatives and educating over 400 library staff via events and webinars. A monthly newsletter was created, reaching 9,000 members, supplemented by blogs and podcasts. PLA began to measure the impact of health programs and explore broader collaborations to support public library health services. NNLM memberships grew.
  - o Managed the project to ensure it was on task and on time.
  - o Liaison between NNLM and PLA.
  - o Planned ALA Midwinter Unconference event.
  - o Led the team that organized and taught PLA full-day pre-conference workshop with over 90 attendees.
  - o Oversaw the budget.
- Initiated and managed the NNLM collaboration with the Association of Rural and Small Libraries (ARSL) subaward for Health Information Awareness. This project provided 50 scholarships for members to attend the ARSL pre-conference workshop and 50 additional attendee spots. It was designed to boost public library staff knowledge and confidence, enabling them to meet consumer health information needs through enhanced library services and programs.
  - o Managed the project to ensure it was on task and on time.
  - o Liaison between NNLM and ARSL.
  - o Led the team that taught the ARSL pre-conference workshop, with over 70 attendees.
  - o Oversaw the budget.

**Consultant, Speaker, Trainer,** Self-Employed, Iowa, 2008 – Present
- Consultant and trainer on workplace wellness, digital literacy, technology, and library issues
- Invited keynote speaker at state, national, and international conferences and events, including Ontario Library Association Superconference, Canada, and Accufest Conference, Germany
- Invited service on national committees from Pew Internet & American Life Research and National Information Standards Organization (NISO)

**Digital Branch Manager,** Chattahoochee Valley Libraries, Columbus, GA, 2009 – 2011
- Management and Administration
  - Oversaw strategic plan for and implementation of digital services and website
  - Supervised staff from multiple departments in the creation of digital content
  - Represented the library to local community organizations and at community events
  - Managed budget for digital services and website
  - Provided library policy review and development
  - Served on the strategic planning committee
  - Created and led the Future, Innovation, and Technology (FIT) team to explore new and innovative technology and services
  - Served on the Integrated Library System search and implementation committee
  - Coordinated with the IT department on the integration of databases and digital services
  - Coordinated with marketing and outreach departments to promote library services
- Instruction
  - Trained staff and the public on new technologies, web-based tools, and services using in-person classes and asynchronous methods, including videos and online services.
  - Provided training: group and on-demand, on databases, cloud-based services, and ebooks
  - Created tutorials and other content for the website
- Innovation
  - Managed projects to bring new technology and services into the library, including ebooks, digital resources, and technologies
  - Anticipated changing community needs and interests through surveys and social media

**Adjunct Instructor**, Managing Collections, University of Missouri, Columbia, MO, 2009 - 2009
- Developed and provided lectures for in-person and online classes
- Evaluated assignments

**Digital Services Librarian,** Missouri River Regional Library, Jefferson City, MO, 2005 - 2009
- Management and Administration
  - Managed budget for assigned collection sections
  - Served on multiple committees for the improvement of patron and staff services
  - Served on MOBIUS consortium committee for evaluation of digital services
  - Acted as a supervisor on nights and weekends
  - Applied for and received an LSTA grant for the creation of a mobile computer training lab
  - Managed projects to bring new services and resources into the library

- Training and Patron Services
  - Created and implemented a web-based learning program for staff
  - Trained staff on new technologies for delivering services and information
  - Provided reference services and reader advisory services
  - Developed and led adult programs
  - Developed and taught classes on technology and Internet services

**Librarian II,** Raytheon, Tucson, AZ, 2002 - 2005
- Management and Administration
  - Supervised library staff and interns
  - Managed library budget of over $647,000
  - Liaison to other Raytheon libraries and external contacts
  - Represented the library to internal departments
  - Developed and implemented a five-year strategic plan
  - Developed a marketing plan to expand awareness of the library and its services
  - Streamlined article procurement process from 2 weeks to 48 hours
  - Increased circulation by 13% from 2002 to 2003
  - Managed database and print subscription services
- Reference and Collection Development
  - Provided research consultations
  - Performed research using various print resources and on-line systems
  - Conducted reference interviews
  - Carried out selection and weeding of library materials, copy, and original cataloging

## EDUCATION
- MA, Political Science, Journalism & Mass Communication minor, Iowa State University, 2014
- Graduate Certificate, Public Management, Iowa State University, 2013
- MA, Information Resources and Library Science, University of Arizona, 2003
- BA, History major, Spanish and Anthropology minors, University of Northern Iowa, 1998

## SELECT PROFESSIONAL DEVELOPMENT
- Leadership Is Everyone's Business, 14-day Leadership Challenge, University of Iowa, April 2024
- Building the University of Iowa Leadership for Diversity (BUILD) program classes, 2018-present
- Workplace Racial Equity Symposium, Virtual Event, Denver Public Library, 2022
- UI LEAD (Leadership Education, Assessment, and Development), University of Iowa, 2019
- Mindfulness-Based Stress Reduction Program, University of Iowa, 2019
- Managing from the Middle: Learning to Lead from Where You Are, MLA Preconference, 2019
- Advancing Racial Equity in Public Libraries: Normalizing, Organizing, and Operationalizing, preconference ALA Midwinter 2019
- Influencer, University of Iowa, 2018
- Moving into Leadership: Transitioning into a New Role, LLAMA, ALA Preconference 2018

**PROFESSIONAL SERVICE AND ENGAGEMENT**
- Inclusion, Diversity, Equity, Accessibility and Social Justice (IDEAS) Council, University of Iowa Libraries, Member, January 2024 - present
- Leadership Development Committee, Iowa Library Association, Member, January 2024 – present
- Certification Program Committee, Allied Professional Association-American Library Association, Member, July 2022 - present
- Government Affairs Committee, Iowa Library Association, Member, January 2023 - present
- Wellness Ambassador, University of Iowa, 2021 - present
- Let's Move in Libraries, Board Member, 2019 - present
- Office of Information Technology Policy (OITP), NNLM Liaison, 2017-2021
- Institute of Museum and Library Services (IMLS), reviewer, 2020
- Stoflet Lecture Committee, University of Iowa Libraries, December 2018 – November 2019
- Public Libraries Respond to the Opioid Crisis with their Community, OCLC and PLA project, Steering Committee Member, October 2018 – February 2020
- Health Initiative, Public Library Association, Co-Chair, 2017-2018
- National Information Standards Organization (NISO) committee to develop a Consensus Framework to Support Patron Privacy in Digital Library and Information Systems, Member, 2015-2016
- Pew Internet & American Life Research Initiative To Study The Changing Role of Public Libraries & Library Users In The Digital Age, Advisory Group Member, 2012-2014
- American Library Association (ALA), Councilor-at-Large, 2011-2014
- Advisory Committee, Office of Information Technology Policy (OITP), ALA, 2011-2013
- Digital Literacy Task Force, OITP, ALA, Member, 2011-2013
- Transliteracy Interest Group, LITA, ALA, Chair, 2010-2013
- Learning Round Table, ALA, Blogger, 2009-2011

**GRANTS, HONORS, AND AWARDS**
- SPOT Performance Award, Health Misinformation Symposium, University of Iowa, 2023
- SPOT Performance Award, Special Recognition of Response to the COVID-19 Pandemic, University of Iowa, 2020
- Teaching Excellence Award, Iowa State University, 2014
- Young S. Lee Excellence in Public Management Scholarship, Iowa State University, 2014
- First place in Salem Press Blog Awards for *Librarian by Day,* 2012
- Mover & Shaker, *Library Journal*, 2011 (voluntarily revoked due to irreconcilable differences)
- First Place Salem Press Blog Awards for *Libraries and Transliteracy*, 2010.
- Grant, Library Services and Technology Act (LSTA) creation of a mobile computer training lab, Missouri River Regional Library, 2008.
- Individual Achievement Award for grace under pressure, Raytheon, 2004.
- Individual Achievement Award for initiative. Raytheon, 2003

## CURRENT MEMBERSHIPS

- Iowa Library Association
- Association for Size Diversity and Health (ASDAH)
- American Library Association
- CORE, A Division Of The American Library Association
- Public Library Association, A Division of The American Library Association
- Association of College and Resources Libraries, A Division of The American Library Association
- Association of Rural and Small Libraries

## PUBLICATIONS

### Books and Book Chapters

- Newman, B.L. Editor. (forthcoming 2024). *A Manager's Guide to Creating a Flourishing Workplace: Strategies for Fostering Wellness in Libraries*. ALA Editions.
- Newman, B.L. (2022) *Fostering Wellness in the Workplace for Libraries*. ALA Editions.
- Newman, B.L. (2021). Moving Health and Wellness Online at Your Library. In Hughes, K.M., Santoro, J. (Ed.) *Pivoting During the Pandemic: Ideas for Serving Your Community Anytime, Anywhere* (25-29). Chicago: ALA Editions.
- Newman, B.L. (2018) Twitter. In Deyrup, M. *Librarian's Guide to Writing for Professional Publication*. Libraries Unlimited.
- Newman, B.L., Tijerina, B. Editors. (2017) *Projecting Patron Privacy: A LITA guide*. New York: Rowman & Littlefield.
- Newman, B.L. (2013) Should Libraries Get Out of the E-Book Business. In D.A. Miller (Ed.), *E-Books*. Greenhaven Press.
- Newman, B.L., Porter, M., Weaver, M. (2012) E-Book, Sea of Change in Public Libraries. In Polanka, S. (Ed.), *No Shelf Required II*. Chicago: American Library Association
- Newman, B.L. (2010). Taking Readers Advisory OnlineIn J.E. Moyer & K.M. Stover (Eds.), *Readers' Advisory Handbook*. Chicago: American Library Association.

### Journal Publications

- Kiscaden, E., Newman, B., Malachowski, M., & Martin, C. (2019). Developing an Online Consumer Health Course for Public Library Staff. *Journal of Consumer Health on the Internet*, *23*(3), 249-260.

### Online Publications

- Newman, B. L. (July 2007 - present) *Librarian by Day* [Blog] https://librarianbyday.net/
- Newman, B. L., & Sheppard, M. (2024, March 8). Exploring Complementary and Integrative Health Approaches and Resources—Public Libraries Online. *Public Libraries Online*. https://publiclibrariesonline.org/2024/03/exploring-complementary-and-integrative-health-approaches-and-resources/
- Newman, B. L. (2024, January 9). Period Poverty Resources at the Library—Public Libraries Online. *Public Libraries Online.* https://publiclibrariesonline.org/2024/01/period-poverty-resources-at-the-library/
- Newman, B. L. (2023, September 1). *Care and Consideration*. American Libraries Magazine. https://americanlibrariesmagazine.org/?p=139459

- Newman, B. L. (2023, July 3). Network of the National Library of Medicine – Health Information at the Library. *Public Libraries Online*. https://publiclibrariesonline.org/2023/07/network-of-the-national-library-of-medicine-health-information-at-the-library/
- Newman, B. L. (2021, February 23). *A Holistic Approach to Library Staff Health and Wellness*. WebJunction. https://www.webjunction.org/news/webjunction/holistic-approach-to-library-staff-health-and-wellness.html
- Newman, B. L. (2017, October 22). Promoting Healthy Communities: Connecting Public Libraries with Health Information - Public Libraries Online. *Public Libraries Online*. https://publiclibrariesonline.org/2017/10/promoting-healthy-communities-connecting-public-libraries-with-health-information/

**Conference Posters**
- Newman, B. L., Sheppard, M., Milliner, V., Martin, C., & Dietz-Castel, M. (2024, May 20). *Addressing Health Misinformation: Evidence-Based Strategies and Community Engagement at a Virtual Symposium* [Poster].
- Finch, B., Martin, C., Ortiz, J., Newman, B. L., Knapp, M., & Williams, J. (2024, May 20). *Developing a Pathway to MLA Consumer Health Information Specialization* [Poster].
- Barnett N, Kaskie D, Lake E, Leskovec J. Newman B, Walton L. (2023, Oct 13) *The Possibilities of State Advisory Groups*. Midwest Chapter/Medical Library Association Virtual Conference.
- Gonzales, S., Asikin-Garmager, A., Bramble, J., Dietz-Castel, M., Holmes, K., Kilham, J., Knapp, M., Newman, B., Nguyen, T., Ossom-Williamson, P., Pierce-Farrier, K., Shin, N., & Van Der Volgen, J. (2022). *Attributes of Persona Profiles for the Network of the National Library of Medicine*. https://doi.org/10.18131/g3-4962-xw02
- Malachowski, M. G., Newman, B., & Martin, C. (2019, May 7). *Stand Up for Health: Health and Wellness Services for Your Community poster* [Poster]. Medical Library Association (MLA) Annual Conference 2019, Chicago, Illinois. https://repository.escholarship.umassmed.edu/handle/20.500.14038/46416
- Newman, B., & Gatewood, R. (2019, May 7). *Is Learning Actually Impacting the Library? Investigating Class Outcomes After the Traditional Evaluation* [Poster]. Medical Library Association (MLA) Annual Conference 2019, Chicago, Illinois. https://repository.escholarship.umassmed.edu/handle/20.500.14038/46416

## SELECT SPEAKING, PRESENTATIONS, and WORKSHOPS
**Keynotes and Invited Presentations International**
- Garcia-Febo, L., Newman, B. L., Klauser, H., Lang, U., Gomułka, M., Isberg, C., Huff, S.-J., & Seah, S. (2022, April 4). *Wellness for Librarians* [Panel]. International Federation of Library Associations and Institution (IFLA) Continuing Professional Development and Workforce Learning (CPDWL) Section and New Professionals Special Interest Group (NPSIG)., Virtual.
- Newman, B. L. (2014, January 30). *Disruption as Opportunity* [Spotlight Speaker]. Ontario Library Association Superconference, Ontario Canada.
- Newman, B. L. (2013, October). *Looking Over the Horizon: Exploring the Future of Libraries* [Keynote]. ACCUFEST, Heidlerberg Germany.
- Newman, B. L. (2008, November 16). *The Social Web and Your Library* [Presentation]. International Conference on Libraries, Information and Society, Petaling Jaya, Malaysia.
- Newman, B. L., & Hastings, R. (2008, April 9). *Implementing Library Learning 2.0* [Presentation]. United Kingdom Serials Group (UKSG) Annual Conference, Torquay, England.
- Newman, B. L., & Hastings, R. (2008, April 8). *Implementing Library Learning 2.0* [Presentation]. United Kingdom Serials Group (UKSG) Annual Conference, Torquay, England.

**Keynotes and Invited Presentations National**

- Newman, B. L. (2023, June 25). *Self-Care During Stressful Times* [Presentation]. ALA Annual Conference, Chicago, Illinois.
- Newman, B. L. (2023, June 24). *Stress Management for Real Life* [Presentation]. ALA Annual Conference, Chicago, Illinois.
- Farrell, M., Garcia, T. A., Newman, B. L., & Garcia-Febo, L. (2021, February 3). *How Employers Can Support Library Workers Who Are Caregivers During COVID-19* [Panel]. ALA's Committee on the Status of Women in Librarianship (COSWL) Webinar, Virtual.
- Newman, B. L., (July 29, 2020). *Creating a Culture of Wellness for Library Staff* [Presentation]. Allied Professional Association ALA Webinar. Virtual.
- Pun, R., Newman, B. L., & Borgerding, J. (2020, June 25). *Making Your Library Sustainable for Your Community and Our Future* [Panel]. American Library Association (ALA) Annual Conference, Virtual.
- Presley, Jones, K., Newman, B. L., Cooksey, A., Frick, R., & Morgan, K. (2021, January 28). *OCLC Virtual Town Hall: Libraries and the COVID-19 Crisis* [Panel]. WebJunction, Virtual.
- Magid, L., Newman, B. L., Jones, M., & Shaffer, G. (2017, October 25). *Future Focus* [Closing Panel]. Internet Librarian 2017, Monterey, CA.

**Keynotes and Invited Presentations Regional and Local**

- Keynote Speaker, Jackson County Library Services Staff Day, *Wellness in the Library Workplace* Virtual, September 2023
- Speaker, Mississippi State University Staff Day, *Wellness for Librarians*, Virtual Jan 24, 2023
- Speaker, Arrowhead Library System, *Wellness in the Library Workplace*, Virtual, Dec15, 2022
- Speaker, Tacoma Public Library Staff In-Service, *Wellness in the Library Workplace*, Virtual, Dec 2, 2022
- Keynote Speaker, Northwest Interlibrary Loan Conference, *Wellness in the Library Workplace*, Virtual, Sept 8, 2022
- Speaker, Rochester Regional Library Council (RRLC), *Wellness in the Library Workplace*, Virtual, May 18, 2022
- Speaker, South Central Kansas Library System (SCKLS), *Wellness in the Library Workplace*, Virtual, May 5, 2022
- Keynote Speaker, Ohio Library Council 2022 Adult Services and Reference Virtual Conference, *Wellness in the Library Workplace*, Virtual, Mar 10, 2022
- Speaker, Charlotte Mecklenburg Library, *Wellness in the Library Workplace*, Virtual, Feb 8, 2021
- Speaker, Florida Libraries Online Conference, *Wellness in the Library Workplace*, Virtual, Feb 25, 2022
- Keynote Speaker, Chicago Public Library Staff Day, IL, May 2018
- Keynote Speaker, William F. Laman Public Library Staff Day, Little Rock, AK, March 2017
- Keynote Speaker, Minnesota Library Association Annual Conference, Duluth, MN, 2016
- Keynote Speaker, WALE conference, "A Look to the Future," Chalen WA, 2015
- Keynote Speaker, Lexington County Public Library System staff day, *Libraries as a Bridge: The Role of Libraries in Closing the Digital Skills Gap*. Lexington SC, October 2014
- Keynote Speaker, Iowa Association of College and Research Libraries, "Escape the Silo: How and Why to Escape Your Professional Silos" IA, 2014
- Keynote Speaker, Houston Community College, "This Transliterate Life: All Tech Considered, Annual Faculty Conference," Houston TX2013

- Keynote Speaker, Colorado Library Association conference, CO, "Set the World on Fire," 2013
- Speaker, Panhandle Access Library Network, FL, "Closing the Digital Skills Gap," 2012
- Speaker, Library Tech Networking, TX, "Bridging the Digital Divide," 2012
- Keynote Speaker, Library of Michigan, MI, "Libraries Bridging the Digital Divide", 2012
- Keynote Speaker, ILEAD U, The 21st Century Technology Tools Institute, IL, "Meeting the Needs of 21st Century Patrons: The Role of Libraries in a Transliterate World",2011
- Keynote Speaker, Midwest Collaborative for Library Services, WI, "Choose Your Own Adventure: The Future of eBooks and Libraries," 2011
- Speaker, Kansas Library Association, KS, "Libraries and Transliteracy," 2010

**Instruction and Training**
- Newman, B.L. (2021, October 4) *Wellness in the Workplace*, [4-Hour Pre-Conference Workshop], Medical Library Association (ML)A Southern Chapter conference.
- Newman, B. L., Malachowski, M. G., Martin, C., & Mason, M. (2018, March 20). *Stand Up for Health: Health and Wellness Services for Your Community* [Full-Day PreConference]. American Libraries Association (ALA) Annual Conference, Philadelphia, PA.
- Newman, B. L., Martin, C., Pettys, G., & Stanton, D. (2018, September 12). *Stand Up for Health: Health and Wellness Services for Your Community* [Full-Day PreConference]. Association of Rural and Small Libraries (ARSL) Annual Conference, Springfield IL.
- "Reference in the 21st Century", Missouri State Library, 3-day workshop, MO, 2010
- "Using Technology to Reach Teens," full-day workshop, Portsmouth Public Schools, VA, 2010
- "Keeping Afloat: Time Management Workshop," Internet Librarian, CA, 2009
- "Reference in the Electronic Age," full-day workshop, Arrowhead Library System, 2009
- "Using Video Games as Outreach," half-day workshop, Arrowhead Library System, MN, 2009
- "Putting 2.0 to Work for You", post-conference workshop, International Conference on Libraries, Information, and Society, Kuala Lumpur, Malaysia, 2008

**Presentations and Panels**
Note: As part of my work at NNLM, I have presented extensively at local, state, and national conferences on health information and resources. I have not included those presentations here.
- "A Bridge Across the Divide: The Role of Libraries In The Digital Skills Gap," South Central Library System, WI, 2013
- "Bridging the Divide: New Literacies & Libraries," Panhandle Access Library Network, FL, 2012
- "Training is not Learning with Polly Farrington and Kate Sheehan, Internet Librarian, 2011
- "Transliteracy & 21st-Century Skills for Library Users" with Matt Hamilton and Jamie Hollier, Internet Librarian, 2011
- "Ebooks: Putting the Issues on the Table," panel with Sarah Houghton-Jan, Amy Affelt, & Faith Ward, moderated by Dick Kaser, VP Content, Information Today, Internet Librarian, 2011
- "Why Transliteracy" ALA Annual, 2011
- "Working Towards Transliteracy," ALA Annual, 2011
- "Libraries in a Transliterate, Technology Fluent World" Internet Librarian, 2010
- "Learning From Failure" with Matt Hamilton, Internet Librarian, 2010

- "Digital Manager Sound Off" with David Lee King, Matt Hamilton, & Sarah Houghton, Internet Librarian, 2010
- "Designing Digital Experiences for Library Websites," LITA, ALA Annual, 2010
- "Promoting Teen Reading with Web 2.0 Tools", YALSA, ALA Annual, 2010
- "Ebooks: Landscape & Implications", Computers in Libraries, 2010
- "Introducing Libraries and Transliteracy" with Matt Hamilton and Buffy Hamilton, Computers in Libraries, 2010
- "Digital Manager Sound Off" with David Lee King, Matt Hamilton, and Sarah Houghton-Jan, Computers in Libraries, 2010
- "Ebooks: Landscape & Implications" with Brian Hulsey & Jason Griffey, Computers in Libraries, 2010
- "Training in the Cloud or Mobile Labs!" with Maurice Coleman, Computers in Libraries, 2010
- "Sneaking the Social Web into Your Library" with Erin Downey Howerton, Internet Librarian, 2009
- "Collaborating in the Clouds: Selecting Tools" with Tom Ipri, Rachel Vacek, and Anna Creech, Internet Librarian, 2009
- "23 Things for Communities" with Jennifer Koerber, Sean Robinson, Rebecca Ranallo, Internet Librarian, 2009
- "Implementing a 23 Things Program at your Library", COMO XXI, Columbus, GA, 2009
- "Bring on the Rain: Putting the Cloud to Work for You: An Introduction to Cloud Computing," COMO XXI, Columbus, GA, 2009
- "Web 2. X Training for Customers and Staff", with Beth Tribe and Michael Sauers, Computers in Libraries, 2009
- "Reaching Patrons in the Brave New World of the Social Web," Missouri Library Association, 2008
- "Beyond Learning 2.0 – Library Learning 2.1", Missouri Library Association, 2008